



# Understanding Your Water Bill

Contact information for customer service is shown here.

Your account information including: the customer name, **NEW customer - account number**, service address, customer class, rate schedule, date of bill and due date.


Be sure to check the Special Message box section for important information and announcements.

This is your service information, including: meter number, dates your meter was read, meter readings and the amount of usage for the current month. Usage and readings are shown in hundred cubic feet of CCF. Each CCF is equal to 748 gallons.

Track your usage in comparison to previous years

Please return the detachable stub along with payment. Please make sure the mailing address is visible through the window on the return envelope.

Keep this portion for your records



15966 Arrow Route • Fontana, CA 92335  
 Customer Service Hours: Monday - Thursday 7:30am - 5:30pm, Friday 7:30am - 4:00pm, Closed Alternating Fridays  
 Phone Number/Email: 1-909-822-2201, customerservice@fontanawater.com

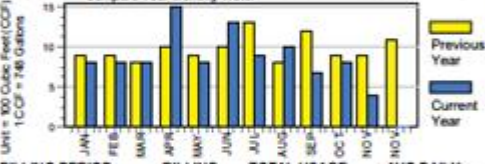
**Special Message**

CALIFORNIA IS IN A SEVERE DROUGHT, PLEASE CONSERVE WATER. GO TO: [WWW.BEWATERWISE.COM](http://WWW.BEWATERWISE.COM) OR [WWW.SAVEOURH2O.ORG](http://WWW.SAVEOURH2O.ORG) FOR HELPFUL CONSERVATION TIPS

**Service Information**

Meter Number	Reading Dates From To	Meter Reading Previous Present	Usage
12345679	11/07/2023 11/30/2023	799 799	0

Compare Your Monthly Water



UNIT = 100 Cubic Feet (CCF) 1 CCF = 748 Gallons

BILLING PERIOD	BILLING DAYS	TOTAL USAGE IN CCF	AVG DAILY USAGE IN CCF
11/07/2023 - 11/30/2023	23	0	0.00

PLEASE HELP CONSERVE WATER Please see other side for addresses of Company offices and payment methods.

Please return this portion along with your payment.

**Customer/Account Information**

Customer Name: Valued Customer  
 Customer/Account Number: 19999991-199991  
 Service Address: 7654 Bernard Avenue, Fontana, CA 92336-2567  
 Customer Class: Residential  
 Rate Schedule: FO-1C CARW  
 Date of Presentation (Date of Bill): 11/28/2023  
 DUE DATE: 12/17/2023

**Current Charges**

Water Service	
5/8" Meter Service Charge	\$15.80
Meter Charge - 5/8" CARW Discount	\$-7.53
PUC Surcharge	\$0.07
<b>Total Current Charges</b>	<b>\$8.34</b>

**Amount Now Due**

Previous Balance	\$9.37
<b>Total Current Charges</b>	<b>\$8.34</b>
<b>TOTAL AMOUNT NOW DUE</b>	<b>\$17.71</b>

**\*\*\*DO NOT PAY THIS AMOUNT\*\*\*  
 \$17.71 will automatically be deducted from your Bank Account on or about 12/17/2023**

**\*\*\*URGENT\*\*\*  
 THE PAST DUE DATE APPLIES TO THE TOTAL CURRENT WATER CHARGES ONLY.**

**THIS BILL IS NOW DUE AND PAYABLE**

<b>\$17.71</b> Amount Now Due	<b>"DO NOT PAY - AUTOPAY"</b> Amount Enclosed
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\* This amount will be deducted from your account on 12/17/2023

VALUED CUSTOMER  
 7654 BERNARD AVENUE  
 FONTANA, CA 92336-2567

FONTANA WATER COMPANY  
 PO BOX 5970  
 EL MONTE CA 91734-1970

199999911999910000017715

This is a breakdown of the unit costs and calculation of the bill.

A summary of your account showing previous balance information, payments received, adjustments, current charges and the total amount now due.

If your account is enrolled in Autopay you will see a "Do Not Pay - Autopay" message on the stub.

Please check the back of your bill for payment methods, explanations of billing terms, and other important information.