

Rule No. 21

CUSTOMER INFORMATION SHARING

A. General

This rule establishes the guidelines for the release of specific customer information to prescribed local government entities, if requested. This information will be used for the sole purpose of calculating local taxes, sewer system capacity and fees, miscellaneous city fees or water conservation efforts, whereby the calculation of these fees and/or efforts depends on information held by San Gabriel Valley Water Company ("San Gabriel"). San Gabriel will enter into non-disclosure agreements with the entities to ensure that the customer information shared is kept private and only used for the sole purpose for which it is intended.

Please note: A copy of San Gabriel's sample Non-Disclosure Agreement can be found in its tariffs as Form No. 18.

San Gabriel will only release the following information to local government (city and county) and wholesale water agencies, if requested, for the purposes discussed above:

- Customer name
- Service address
- Water consumption data*

*This data may include service establishment and termination dates.

If a local government entity requires additional information or intends to use the information for purposes other than what is mentioned above, San Gabriel will inform the entity it cannot release that information without having received prior customer consent to do so.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 483

R. W. Nicholson

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NAME

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President

Resolution No.

TITLE