

Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE

(continued)

- k. Designation of a Third-Party Representative (Elderly or Handicapped only)
 - (1) Customer must inform utility if he desires that a third party receive discontinuance or other notices on his behalf.
 - (2) Utility must be advised of name, address, and telephone number of third party with a letter from third party accepting this responsibility.
 - (3) Only customers who certify that they are elderly or handicapped are entitled to third-party representation.²

2. For Noncompliance with Rules

The utility may discontinue service to any customer for violation of these rules after it has given the customer at least five days' written notice of such intention. Where safety of water supply is endangered, service may be discontinued immediately without notice.

3. For Waste of Water

- a. Where negligent or wasteful use of water exists on a customer's premises, the utility may discontinue the service if such practices are not remedied within five days after it has given the customer written notice to such effect.
- b. In order to protect itself against serious and unnecessary waste or misuse of water, the utility may meter any flat rate service and apply the regularly established meter rates where the customer continues to misuse or waste water beyond five days after the utility has given the customer written notice to remedy such practices.

(continued)

² Proof of age must be supported by certificate of birth, driver's license, passport or other reliable document. Proof of handicap must be by certification from a licensed physician, public health nurse, or social worker.

(To be inserted by utility)

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M. L. Whitehead

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President

TITLE

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