

Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE

(continued)

B. 1. e. (2) The customer is temporarily unable to pay for such service in accordance with the provisions of the utility's tariffs; and

(3) The customer is willing to make installment payments satisfactory to the utility, over a period not to exceed 12 months, including arrangements for prompt payment of subsequent bills.

However, service may be discontinued to any customer who does not comply with an installment payment agreement or keep current his account for water service as charges accrue in each subsequent billing period.

f. A customer's residential service may be discontinued for nonpayment of a bill for residential service previously rendered him at any location served by the utility.

g. Service will not be discontinued by reason of delinquency in payment for service on any Saturday, Sunday, legal holiday, or at any time during which the business offices of the utility are not open to the public.

h. Where water service is provided to residential users in a multi-unit residential structure, mobilehome park, or permanent residential structures in a labor camp, where the owner, manager, or operator is listed by the utility as the the customer of record, the utility will make every good faith effort to inform the users, when the account is in arrears, that service will be discontinued. Notice will be as prescribed in subdivision (a) above, and in Rule Nos. 5 and 8. (T)

(1) Where said users are individually metered.

The utility is not required to make service available to these users unless each user agrees to the terms and conditions of service and meets the requirement of the law and the utility's rules and tariffs. However, if one or more users are willing and able to assume responsibility for subsequent charges by these users to the account to the satisfaction of the utility, and if there is a practical physical means, legally available to the utility of selectively providing services to these users who have (N)

(continued)

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 273

M. L. Whitehead

Date Filed Aug 9, 1993

Decision No.

NAME

Effective Sep 17, 1993

President

TITLE

Resolution No.